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Reflection File Transfer Troubleshooting Tips

If you try to "Show Host Files" and keep getting a timeout error try the following:

While in Reflection, click on the File pull-down menu

- Choose Transfer
- Choose the Setup button in the middle of the pop-up File Transfer Window
- Under Protocol, choose FTP (default is WRQ/Reflection)
- Under Preset configurations, choose To OpenVMS Using WRQ FTP
- Click OK

Try the "Show Host Files" again.

If you need to set the Transfer setting back to the default:

While in Reflection, click the File pull-down menu

- Choose Transfer
- Choose the Setup button in the middle of the pop-up File Transfer Window
- Under Protocol, choose WRQ/Reflection
- Under Preset configurations, choose Troubleshooting to OpenVMS
- Click OK

Try the "Show Host Files" again.

Hopefully, one of the above mentioned options will work for you.

To save the settings in Reflection:

- Choose the File pull-down menu
- Chose Save As

When the Save As pop-up box appears:

- Choose SAVE on the right side of the box
- Click Overwrite if the program prompts you to do so

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